

GELSTON CASTLE HOLIDAYS

Terms and conditions for pets

"The customer" refers to the person making the booking and all persons in their holiday party;

"GCH" refers to Gelston Castle Holidays;

"Holiday" refers to a licence to occupy for the booked period one or more booked units of self-catering accommodation offered by GCH, and to enjoy the use of the holiday facilities provided therewith.

Permission to bring pets

- ▶ The customer may bring pets only by permission of GCH. Permission is deemed to be granted by the confirmation of a booking in which details of pets have been notified to GCH as below.
- ▶ Details of pets which the customer would like to bring must be notified to GCH in the booking process.
- ▶ Customers should be aware that there may be other customers present who are nervous of dogs, including young children; they should therefore exercise due care before asking to bring any dog which could be thought to have an aggressive temperament, which has a tendency to bark at strangers, or which they are not confident of keeping perfectly under control.
- ▶ Permission will not generally be given to bring lurchers, running dogs, excessively hairy dogs, or dogs larger than a labrador.
- ▶ Permission will not generally be given to bring more than two dogs, or exceptionally three very small dogs, per house.
- ▶ GCH shall have sole discretion as to acceptance or refusal of pets.

Conduct of pets during the holiday

- ▶ Pets must be supervised and kept under control at all times. In particular, dogs must not be allowed to worry sheep or gamebirds, which is a criminal offence in Scotland.
- ▶ Pets must not be left unattended in the house.
- ▶ Pets are not allowed in the swimming pool courtyard.
- ▶ Adequate bedding must be brought for pets, and they must not be allowed on any of the furniture in the house.

If problems arise

In the event of pets worrying livestock or causing distress or inconvenience to another customer, GCH is entitled at its sole discretion to request the removal of the pet(s) or, if necessary, to terminate the letting. Monies may or may not be refunded, depending on the extent and wilfulness of any breach of the above conditions, at the sole discretion of GCH.

<< *Comment by GCH*

Restrictions on the type, size and number of dogs are primarily to avoid the risk of causing distress or inconvenience to other customers who may be nervous of dogs, especially young children; they are also partly because the holiday houses generally have limited space suitable for dogs. Exceptionally these restrictions may be waived in special situations, and for customers booking Kirkmirren (which is set apart by itself) we can always be a little less restrictive.

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